

The user manual of online booking system

- Go to the page www.eckeroline.com
- Click "Login" at the right top side
- Choose the "Registered agents" section
- Enter your customer number and password
- On the blue menu bar choose JOURNEYS
- Choose the product JOURNEYS
- On the booking bar, choose the route(s), date(s), number of passenger(s) and the number and size of the vehicle
- The product code that grants the discount can be added on the next page (% enter code - product code). The product code is confidential, and it is related to company's customer number
- Then the system offers the best price based on the entered data
- You can add additional services, such as meals on board, private cabin, or a seat in Lounge, to the booking. These additional services are not subject to discount, but they will be considered when determining the company's yearly purchase volume.
- Then insert the requested data for the passenger and/or for the vehicle and complete the booking.
- Billing takes place twice a month (at the beginning and in the middle of the month) based on already travelled bookings.
- If you have difficulties during the booking process, then do not hesitate to contact our customer service either by phone +372 6646007 or via e-mail info@eckeroline.ee.